

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 175208	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/21/2020
NAME OF PROVIDER OF SUPPLIER PITTSBURG OPERATOR LLC		STREET ADDRESS, CITY, STATE, ZIP 1005 E CENTENNIAL DRIVE PITTSBURG, KS 66762	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0584 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>The facility reported a census of 64 residents. Based on observation and interview, the facility failed to provide necessary housekeeping and maintenance services to maintain an orderly, sanitary and comfortable environment, in four of four hallways, two of two dining rooms, three of three shower rooms, the front entrance room and hallway, the vending area, one of two nurse's stations, two resident lifts, and a resident weight scale, for the residents in the facility. Findings included: - Environmental tour, on 09/17/2020 at 08:09 AM, revealed the following areas/items of concern: Southwest Hall (KU (Kansas University) Korner) 1.) 13 of 13 resident rooms with entrance doors that have black marred areas, dirt and grime buildup on the bottoms of the doors, missing paint, chipped areas in the wood, or cracked plastic coverings. The white door jambs at the bottom of the doors are marred and missing paint. 2.) White plastic handrails throughout the hall that have multiple black marred areas. 3.) A wall missing a large corner piece, approximately six inches tall, directly on top of the cove base, leaving a gap. The cove base directly underneath the hole with dirt and grime build-up. 4.) The hallway floor dirty with scuffed areas throughout and black grimy build-up around the perimeter of the floor. The cove base lining the bottoms of the walls, directly on the floor, with areas of dirt and grime build-up throughout the hallway. Northeast Hall (K(Kansas)-State Street) 1.) 12 of 12 resident rooms with entrance doors that have black marred areas, dirt and grime buildup on the bottoms of the doors, missing paint, or chipped areas in the wood. The white door jambs at the bottom of the doors are marred and/or missing paint. 2.) White plastic handrails throughout the hall that have multiple black marred areas. 3.) Entrance doors to the medication room, supply room, and janitor room with dirt and grime build-up at the bottoms of the doors. The white door jambs at the bottom of the doors are marred and/or missing paint. The medication room door window soiled and covered with fingerprints. 4.) The wooden outer wall surrounding the nurse's desk with areas of missing paint, black scuffs and brown drip stains. 5.) An exit door, for residents who smoke, with a build-up of grime and missing paint. The white door jamb next to door handle with a large black soiled area. An air vent cover next to the exit door with a build-up of dust and dirt. 6.) The hallway floor with dirty build-up, scuffed areas throughout and black grimy build-up around the perimeter of the floor. The cove base lining the bottoms of the walls, directly on the floor, with areas of dirt and grime build-up throughout the hallway. 7.) Missing paint on three areas of the wall in the hallway between the resident rooms. Northeast Shower room [ROOM NUMBER].) A bathroom sink soiled with a brown substance. 2.) A used tissue laying on the floor by the trash can next to the toilet. 3.) A metal floor stand toilet tissue holder discolored with green areas and rust next to the toilet. 4.) Two marred wooden cabinet doors under the bathroom sink. 5.) The shower room floor with black grimy build-up around the perimeter. Memory Care Unit Front Hall 1.) Nine of nine resident rooms with entrance doors that have black marred areas, dirt and grime buildup on the bottoms of the doors, missing paint, or chipped areas in the wood. The white door jambs at the bottom of the doors are marred and/or missing paint. 2.) Entrance doors to the linen room, soiled utility room, activity office, nurse's station, storage room and medication room with dirt and grime build-up on the bottoms of the doors. 3.) The hallway floor with dirty build-up, scuffed areas throughout and black grimy build-up around the perimeter of the floor. Front Hall Shower room [ROOM NUMBER].) A whirlpool tub with grime build-up and scratch marks on the outside wall. 2.) A bathroom sink faucet with rust build-up around the perimeter of the base. 3.) A wall heater with a missing cover and exposing metal coils. 4.) A toilet with dirt and rust build-up around the perimeter of the base on the floor. 5.) The shower room entrance door with dirt and grime build-up at the bottom of the door. Memory Care Unit Back Hall 1.) 11 of 11 resident rooms with entrance doors that have black marred areas, dirt and grime build-up on the bottoms of the doors, missing paint, or chipped areas in the wood. The white door jambs at the bottom of the doors are marred and/or missing paint. 2.) A gauged area with missing paint on the hallway wall between the resident rooms. 3.) The hallway floor with dirty build-up, scuffed areas throughout and black grimy build-up around the perimeter of the floor. Back Hall Shower room [ROOM NUMBER].) The shower room floor with dirty build-up throughout and black grimy build-up around the perimeter of the floor. 2.) Two showers with black grimy build-up on the tiles. 3.) Two light fixtures containing multiple dead insects. 4.) A toilet with rust and stains around the perimeter of the base on the floor. 5.) A shower ceiling with an area that has come loose and hanging down from the ceiling. 6.) The shower room entrance door with dirt and grime build-up at the bottom of the door. Back Hall Library 1.) A wall with several areas of missing paint. 2.) A window with a broken window shade. Back Hall Dining room [ROOM NUMBER].) The dining room floor with dirty build-up, scuffed areas throughout and black grimy build-up around the perimeter of the floor. 2.) A window with a broken window shade. 3.) A wall with multiple areas of missing paint. West Hall Dining room [ROOM NUMBER].) The dining room floor with dirty build-up, scuffed areas throughout and black grimy build-up around the perimeter of the floor. 4 floor tiles by the exit door are cracked and missing pieces. The tile floor under the ice machine with multiple cracked areas and build-up of dirt and grime around and under the machine. 2.) Eight large windows with dusty shades. Cobweb build-up between the shades and window sill. The outside of the windows dirty with areas of dead insects. 3.) Entrance door to the kitchen was propped open and in view of the dining room. The door had multiple black marred areas and dirt/grime build-up. 4.) A small uncovered trash can next to the kitchen door in the dining room covered with spill stains. Vending Area (accessible to residents) 1.) A tall uncovered trash can next to vending machine covered with spill stains. Front Lobby Area and Hallway 1.) Sitting area floor with dirty build-up and scuff marks. 2.) Four doors in front lobby hallway with dirt/grime build-up on bottom of doors. 3.) A large air vent covered with dust on east wall in front hallway. 4.) An area of missing paint on west wall in front hallway. 5.) Glass front entrance door with multiple smudges and wipe marks. Resident Equipment 1.) A resident weight scale with dirt and hair accumulation, drip stains, and black scuffs on the base of the unit located in the Northeast Hall. 2.) A sit to stand lift with areas of dirt/rust on the metal base/legs. The sling with several brown stains on the fabric. 3.) A mechanical lift with a soiled fabric cover and multiple areas of dust and dirt throughout the unit. Interview, on 09/21/2020 at 03:40 PM, with Maintenance Director U, verified the above findings and that those areas need to be addressed and fixed. He also stated he was the housekeeping director and it was his expectation that housekeeping staff perform their job, but, however, he did not monitor them. Interview, on 09/22/2020 at 02:20 PM, with Administrative Staff A, also verified the above findings. Staff should be cleaning resident equipment. She stated the facility had a repair log with a list of all the maintenance issues in the facility that need to be addressed. The maintenance of the building was on-going and she had hired staff recently to help address those issues. The facility had just hired a maintenance assistant as well as a floor tech and painter to keep up with those issues. The facility had been trying to hire for a while for those positions, however had not had any individuals that were interested or would stay in the job. She stated she believed now that we have these positions, we will be able to keep up with these tasks as it is too much for one person. As far as general housekeeping, we have had a lot of turnover. The facility Cleaning Routine for Section 2 Housekeeper, undated, documented</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 0584 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>(continued... from page 1)</p> <p>this housekeeper cleans West Hall resident living quarters, public areas, and assists with housekeeping issues as requested by Nursing Associates, Supervisors, and/or Administration .cleaning responsibilities (utilizing 5 and 7 step methods) .Clean West Dining Room .Clean Shower Room Back (west) .7 Step Process .5. Clean and sanitize toilet. 6. Spot clean walls/check curtains. The facility policy Cleaning and Disinfection of Environmental Surfaces F 880, revised 01/2020, documented environmental surfaces will be cleaned and disinfected according to current CDC recommendations for disinfection of healthcare facilities and the OSHA Bloodborne Pathogens Standard .1. Non-critical environmental surfaces include bed rails, some food utensils, bedside tables, furniture and floors. The facility policy Cleaning and Disinfection of Resident-Care Items and Equipment F 880, revised 07/2020, documented resident-care equipment, including reusable items and durable medical equipment will be cleaned and disinfected according to current CDC recommendations for disinfection and the OSHA Bloodborne Pathogens Standard .3. Durable medical equipment (DME) must be cleaned and disinfected before reuse by another resident. The facility failed to provide necessary maintenance and housekeeping services to maintain an orderly, sanitary and comfortable environment, in these resident areas, for the residents of the facility.</p>		
F 0812 Level of harm - Minimal harm or potential for actual harm Residents Affected - Many	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>The facility reported a census of 64 residents. Based on observation, interview, and record review, the facility failed to provide sanitary food preparation and storage for the residents of the facility. Findings included: - Tour of the kitchen, on 09/21/2020 at 10:51 AM, revealed the following concerns: 1.) A steamtable with food debris and drip stains on the bottom shelf. The glass front of the table covered with spill stains. 2.) Three plastic containers holding scoops and spatulas with food debris in the bottom of the containers. 3.) A three shelf cart holding clean dishes with food debris on the shelves. 4.) A six-hole food warmer with drip stains on the sides. 5.) A large toaster covered with food debris. 6.) A stainless steel three-door refrigerator with food debris and drips on the bottom shelf. 7.) A three shelf stainless steel cart holding meal trays with food debris and grime on the shelves and cart handles. 8.) A walk-in freezer with food debris on a bottom shelf. 9.) A stainless steel covered trash can with food debris and drip stains on front of the can. 10.) A stainless steel foot controlled trash can with a broken lid next to the handwashing sink. The lid set off to the side so staff can throw trash into the can. 11.) An ice machine with grimy areas on the front of the machine. A small ledge under the door with areas of dust/dirt build-up. 12.) An ice scoop holder attached to the wall next to the ice machine with areas of dirt/grime. Interview, on 09/21/2020 at 01:15 PM, with Dietary Staff BB, verified the above findings. The staff are responsible for cleaning the kitchen every shift and maintaining the cleanliness of the ice machine. There was a cleaning schedule for daily and weekly maintenance. It would be my expectation that the kitchen staff are cleaning per the schedule. I go in and audit the cleanliness of the kitchen, but do not document my audits. The facility policy Sanitization F 812, reviewed 02/2020, documented the food service area shall be maintained in a clean and sanitary manner .1. All kitchens, kitchen areas and dining areas shall be kept clean, free from litter and rubbish and protected from rodents, roaches flies and other insects. 2. Utensils counters, shelves and equipment shall be kept clean .11. Ice machines and ice storage containers will be drained, cleaned and sanitized per manufacturer's instructions and facility policy. The facility failed to provide sanitary food preparation and storage for the residents of the facility.</p>		
F 0908 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Keep all essential equipment working safely.</p> <p>The facility reported a census of 64 residents. Based on observation, interview and record review, the facility failed to maintain kitchen equipment in a safe operating condition. Findings included: - Tour of the kitchen, on 09/21/2020 at 10:51 AM, revealed the following concerns: 1.) A large six-burner stove with a double oven. The right side of the stove contained a grease trap which was not functioning properly. As a result, the bottom of the oven was covered with grease which was dripping and puddling on the floor. A small stainless steel pan was put under the corner of the oven to catch the grease. 2.) A garbage disposal next to the dishwasher leaking on the floor. As a result, water and a liquid red substance was puddling under the disposal. A towel was thrown down to catch the leak, which was saturated. Interview, on 09/21/2020 at 01:15 PM, with Dietary Staff BB, verified the above findings. She stated staff report any equipment issues to maintenance. Staff reported the grease issue verbally to maintenance about a month ago. He came in and looked at it and told her he would get to it when he could. A work order was put in for the disposal a few weeks ago. Interview, on 09/21/2020 at 03:40 PM, with Maintenance Director U, reported it was his responsibility to fix the broken equipment in the facility, order parts, or call in repair people. He stated that no work orders were put in for the equipment issues in the kitchen. The dietary manager talked to him a few months ago about the grease trap and when he checked it, it was jammed shut. He opened it back up so it would work. He had not heard anything about it since. He stated staff had said nothing to him about the leaking disposal. The dietary manager should have submitted a maintenance request. The facility policy, Work Orders, Maintenance, dated 01/2020, documented maintenance work orders shall be completed in order to establish a priority of maintenance service .2. It shall be the responsibility of the department directors to fill out and forward such work orders to the Maintenance Director. The facility failed to maintain the kitchen equipment in a safe operating condition.</p>		
F 0921 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>The facility reported a census of 64 residents. Based on observation, interview, and record review, the facility failed to provide a safe, sanitary, functional and comfortable environment in the laundry and kitchen, for residents and staff. Findings included: - Tour of the laundry, on 09/17/2020 at 10:00 AM, revealed the following concerns: 1.) Two large stainless steel commercial washers with stains and rust on the fronts and sides of the machines. There was dust and dirt build-up around the machines on the floor. Tubes which dispensed soap/bleach on the computer unit of the machines with dust/dirt build-up. Three walls around the machines were marred throughout. 2.) A gap area of approximately 6 inches between a dryer and a wall with deep accumulated dust/dirt/debris on the floor. The accumulated dirt extended from corner to corner of the wall which showed marring and missing paint. 3.) The floor in the laundry area dirty with scuffed areas throughout and black grimy build-up around the perimeter of the floor. Tour of the kitchen, on 09/21/2020 at 10:51 AM, revealed the following concerns: 1.) The floor in the kitchen area appeared dirty with scuffed areas throughout and a black grimy build-up around the perimeter of the floor. 2.) Cracked floor tile with missing pieces under the kitchen stove. 3.) The floor of the walk-in freezer with dirt/grime build-up throughout. Interview, on 09/17/2020 at 11:12 AM, with Maintenance Director U, verified the above findings in the laundry. He stated it was his expectation that the laundry staff keep the laundry room clean. The laundry room should be cleaned as stated on the task schedule. Interview, on 09/21/2020 at 01:15 PM, with Dietary Staff BB, verified the above issues in the kitchen. She stated that the cleanliness of the floor was the responsibility of the kitchen staff. Maintenance would be responsible for fixing the floor tile. The broken floor tile had not been reported. The facility Day Shift Task, undated, for the laundry room included .7. Clean up laundry room and sweep behind things .11. Wipe down machines and leave laundry room nice and tidy. The facility Night Shift Task, undated, for the laundry room included .7. Clean up laundry room and hall (sweep & mop) .10. Wipe down machines and leave laundry room nice and tidy. The facility policy Floors, dated 02/2020, documented floors shall be maintained in a clean, safe, and sanitary manner .1. All floors shall be mopped/cleaned/vacuumed daily in accordance with our established procedures .3. Inquiries concerning floor care should be directed to the Director of Housekeeping Services. The facility policy Sanitization, dated 02/2020, documented .17. Kitchen and dining room surfaces not in contact with food shall be cleaned on a regular schedule and frequently enough to prevent accumulation of grime. The facility failed to provide maintenance and housekeeping services to maintain these areas in the laundry and kitchen for the residents and the staff.</p>		